

VILLAGE OF GURNEE
AUTOMATIC BANK PAYMENT AGREEMENT AND DISCLOSURE
STATEMENT

Automatic Bank Payment

Automatic bank payment is a free service of the Village of Gurnee which lets you pay your utility bill directly through your checking or savings account. This program deducts the invoice amount on the due date. You will never miss a due date and receive a late notice or worry about a check getting lost in the mail. You may cancel the plan or switch to another checking or savings account by notifying us. You can specify your checking or savings account at any bank or credit union that offers automatic payment. Some financial institutions may charge a small fee for automatic payments.

Record of Payment

Your monthly bank statement will indicate the amount and date of your automatic transfer. Retain this record as proof of payment for future reference regarding your billing just as you would if you had written a check. If a question arises regarding your transfer, or the amount differs from your bill, you must notify the Village and your financial institution within sixty days of the statement date.

Availability of Funds

You are responsible for having enough money in the account you designate for payment on the payment date. If there are non-sufficient funds available you will be responsible for any fees just as if you had written a check with non-sufficient funds. The Village currently assesses a \$25.00 fee for a payment returned for non-sufficient funds. Your automatic bank payment authorization with the Village may be cancelled if two payments are returned within a 12 month period.

Payment Date

It generally takes approximately 1 month from the date we receive your automatic bank payment authorization until your account will be paid through the automatic bank payment system. Continue paying your bill by check until you receive a bill that states "Bank draft, DO NOT PAY". This will appear on the remittance stub and on the portion of the bill that is kept. Once this appears on your bill, your payment will be transferred from your selected account on the due date of the bill.

Getting Started on Automatic Bank Payment

To start using this new service, the automatic bank payment authorization form must be completed and returned to the Village of Gurnee along with a voided check if you wish to have payment deducted from a checking account or a deposit slip that shows your account number if you wish to use a savings account. You must also provide a copy of your Driver's License or government issued ID as proof of identification.

Termination

This service will remain in effect unless we receive written notice from you 30 days prior to the cancellation date or until your water and/or sewer service is terminated.

Billing Disagreements

If a question arises regarding your bill, please notify the Village at least 7-10 business days prior to your due date. We will be able to place a hold on your automatic payment and research any problems with your bill.